

ZenCORE

A CENTRALIZED ORDER
LIFECYCLE MANAGEMENT
FROM ALL SALES ORDER AND DELIVERY CHANNEL

Multi-channel order management, processing and executions, a seamless connected customer experience – order from anywhere, any channel and fulfillment from anywhere with end-to-end visibility and traceability.

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ZenCORE
Platform



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superior
Customer
Order
Execution
Solution



ZenCORE at work for you

A CENTRALIZED ORDER MANAGEMENT AND EXECUTION SYSTEM

Integrate your online & offline stores, third-party marketplace, sales channel such as shopify, amazon, ebay, rista, POS providers and ERP. ZenCore platform efficiently manages all incoming orders from a unified & centralized back-office order management system. Capable of checking inventory and sets re-order to avoid out-of-stock situation.

Once received the order for processing from online B2B, B2C or any Marketplace or offline, the system check the inventory availability from nearest store, warehouse, processing / fulfillment centre prepare for picking, packing, and shipping. ZenCore order management system runs seemingly in a unified single processing mode as order-to-deliver management platform.



customer order management and execution system for your business needs

CAPABILITY

- MULTI-CHANNEL ORDER.
- ORDER MANAGEMENT.
- ORDER PROCESSING.
- ORDER EXECUTION.
- ORDER SCHEDULING.
- ORDER FULFILLMENT.
- ORDER STATUS.
- INVENTORY HANDLING.
- STOCK STATUS.
- REPORT AND INSIGHTS.
- DASHBOARD.

ADAPTABLE SOLUTIONS

Order execution can become complex and challenging if orders must be sourced from different fulfillment / warehouse / store locations. It can be time consuming and prone to error. With ZenCore, orders are automatically separated depending on the items mentioned, send them to appropriate store or the warehouse for availability before assigning and executing. Following factors are taken into consideration while processing orders across businesses, distribution centers and carriers provides:

- Nature of the product
- Number of items.
- Nature of business
- Shipping packaging.
- Workforce productivity.
- Seasonality.

ZENCORE TECHNOLOGY CENTRIC MODERN ORDER PROCESSING SYSTEM

All data related to customer profile, task related to order processing and execution including inventory are fed into ZenCore, minimizing the possibility of human error while expanding your business capabilities and growth.

END TO END CLOUD SOLUTION AGILE MULTI SOURCE ORDER

ZENCORE

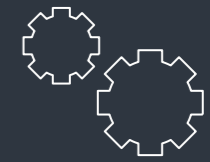
Keep track of all orders in progress, from the time order is placed, accepted, allocating, splitting, sorted, packed, picked-up, and shipped for delivery. A holistic, simple, streamlined, integrated, and connected customer and product experience for recurring



ZenCore transform your business with its Enterprise Marketplace Capabilities, in managing your all sales Orders, CRM, Inventory & delivery.

Unify and consolidate sale channels and connect all stakeholders, processes & systems data.

- Efficient customer order workflow management.
- Automate order processing, fulfillment, and shipping.
- Inventory visibility.
- Capable to demand forecast.
- Customer interaction.
- ERP integration.
- Merchant onboarding.
- Customer interaction.
- Analytical insights, KPI and more.



MULTICHANNEL

ZenCore is a unified commerce for your single source of commerce truth, process all customer orders from multiple sales channels within a single interface.



MANAGEMENT

ZenCore centralized your order management & processing. Synchronizes all your customer orders in one-stop dashboard for fasted and efficient retrieval, validate, pick, pack, update, and tracking.



FULFILLMENT

ZenCore AI engines automatically checks inventory, allocates & assign nearest available store / warehouse or processing centre. Notifies for execution & pickup and updates about product inventory